



Property Owner Responsibility

The property owner is responsible for cleaning, maintenance and repairs of the Wastewater “Building” Lateral line (the connection from the house to the City’s collection main).

Common Causes of Backups

More often than not, the cause of a backup in your lateral is from items that the line is not meant to handle, such as kid’s toys, diapers, baby wipes, oils, grease, paper towels, napkins, poultry/meat bones, egg shells, fruit pits and feminine products.

Tree Roots

Don’t plant trees with shallow, spreading root systems near your wastewater lateral. Shrubs and trees, seeking moisture will make their way into lines that are not air tight. This often causes line damage and backups.

Grease Blockage Prevention

Preventing grease-related wastewater blockages and overflows benefits your home, your pocketbook & environment.

- Fat’s, Oil’s & Grease (FOG) should never be poured down the sink. Sink drains & garbage disposals are not designed to properly handle these material’s.
- Use sink strainers to catch food items, then empty the strainer into the trash.

Not Down My Drain !

- Acid Products (Pipe drain cleaners)
- Baby Wipes & Diapers
- Beauty Products
- Coffee Grounds
- Egg Shells, Fruit Pits
- Feminine Products
- Household Cleaners
- Lawn Care Products
- Meat & Poultry Bones
- Medicines, Needles
- Motor Oil, Auto Fluids
- Paints, Stains
- Paper Towels, Napkins
- Photographic Supplies

Help Prevent Sewage Backups & Spills!

Keep grease, trash, rainwater and roots out of your wastewater system!

**City of North Augusta
Department of Utility Operations
61 Claypit Road
North Augusta, SC 29841**

Normal Business Hours: M-F 8:00 am—5:00 pm

Business Hours: (803) 441-4240
After Hour Emergency Utility Service: (803) 441-2638