



City of North Augusta Hurricane Helene Recovery Update (Day 39)

4 November 2024



City Lines of Effort (LOEs)



LOE 1 Critical Infrastructure / Basic Human Needs - Completed

LOE 2 Open road networks / route clearance

- Improve road access to two – four lanes as able

LOE 3 Public Safety / Maintain Law & Order

- Assist power crews & tree crews with lane closures

LOE 4 Communicate

- Demand signal to County, State, Federal, Utilities, and Non-Governmental Organizations
- Establish communications with critical command nodes across government
- Conduct Key Leader engagements (KLEs) – with strategic intent and specific asks
- Establish communications channel with Citizens (City of North Augusta – Public Information Page)

LOE 5 Debris Removal – Main Effort



LOE 5 Debris Removal



- **State Roads – SCDOT Contract**
- **County Roads – Aiken County Contract**
- **City Roads – Aiken County Contract option**
 - Signed Cooperative Purchasing Agreement & Notice to Proceed with Tetrattech (monitoring)
 - Working contract documents with SDR – **will start with three crews and build from there**
 - SC Department of Environmental Services has approved multiple sites for debris removal storage
- **City Roads – City crews**
 - First pass; contract crews will likely have to come behind our initial work
- **City Property/Parks – City crews & Contract crews**
 - City Parks – mixture of City crews & contracted crews
 - Greenway – no volunteers allowed for cleanup based on liability
 - Greenway – plan is for contracted option to cut trees & remove debris
- **Resident debris self-removal options**
 - C&D Landfill
- **City trees overhanging/fallen on private property**

Capabilities

City Yard Debris Truck



VS

Contracted Debris Truck





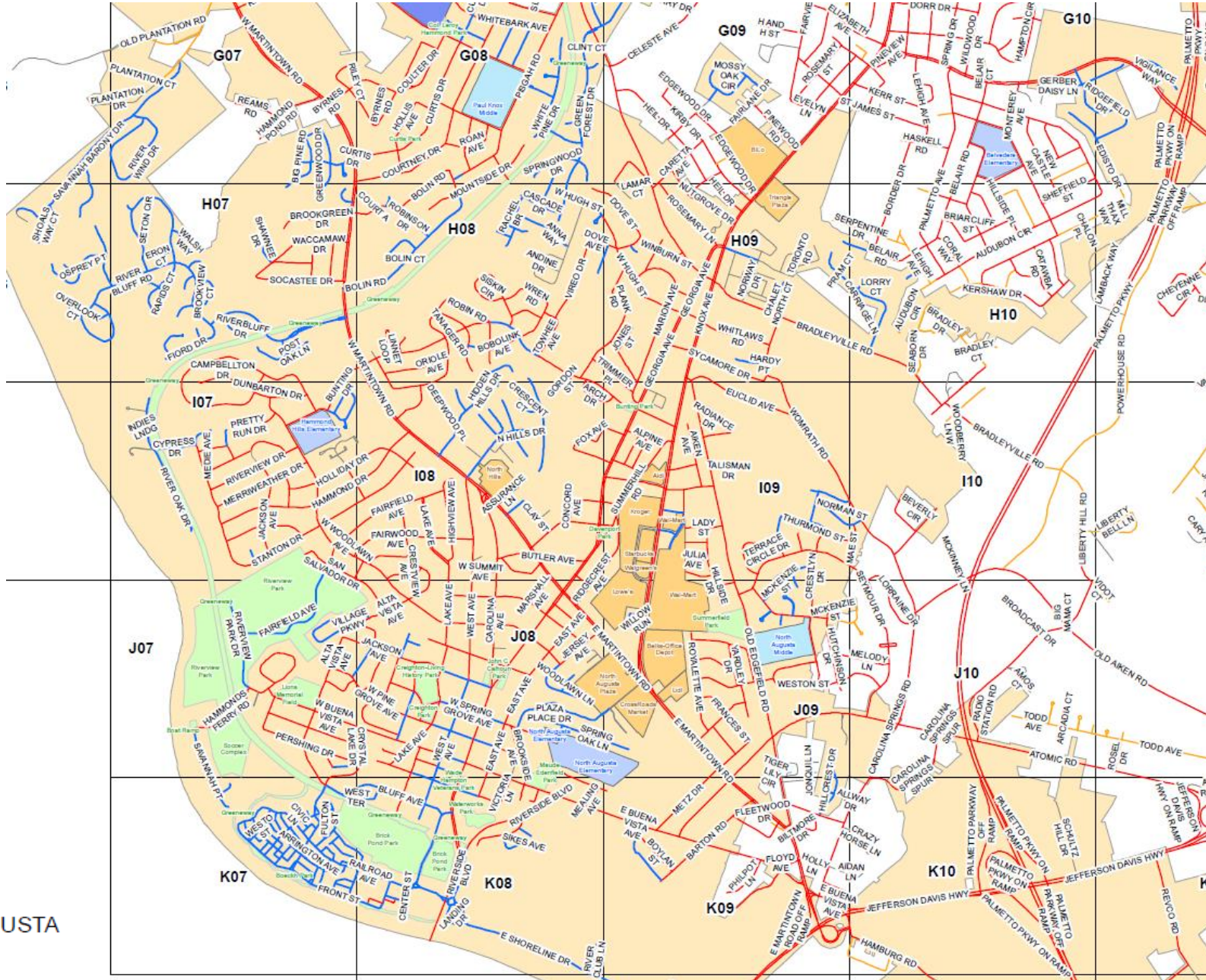
Staff Guidance



- City Limits only (Belvedere covered by Aiken County)
- Suspend normal yard debris routes for at least 90 days
- Dedicate two full crews to debris removal mission on City streets
- Voluntary overtime for city debris crews
- Err on side of caution for use of City trucks- don't risk vehicle breakdowns in an attempt to pick up large/heavy debris
- Roads are a priority over the Greenway
- We will only pull trucks off assigned missions for Life/Health/Safety
- **Goal is to achieve as close to 100% FEMA reimbursement as possible**



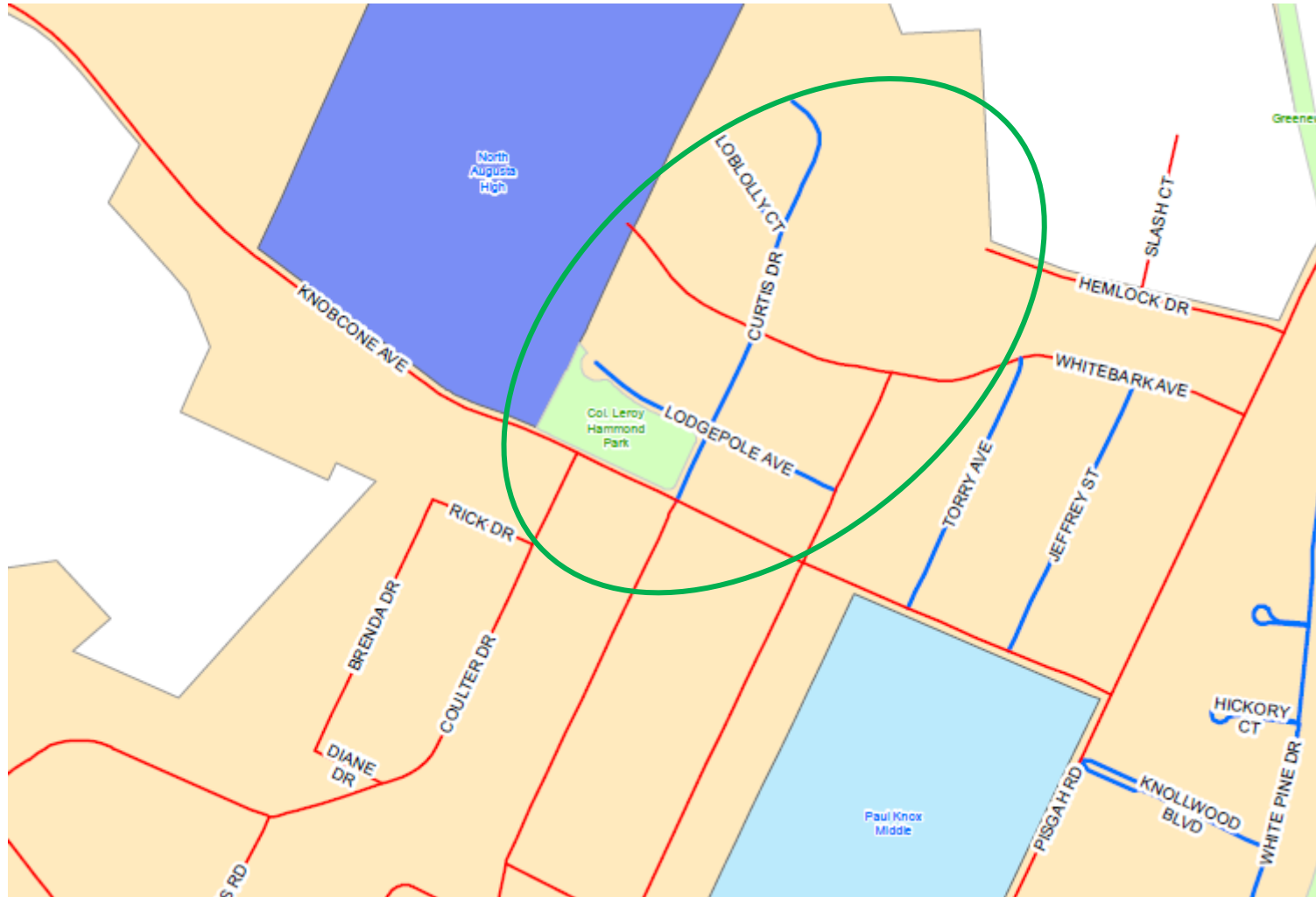
Multiple Road Owners



- Owner**
- SCDOT
 - PRIVATE
 - CITY OF NORTH AUGUSTA
 - AIKEN COUNTY

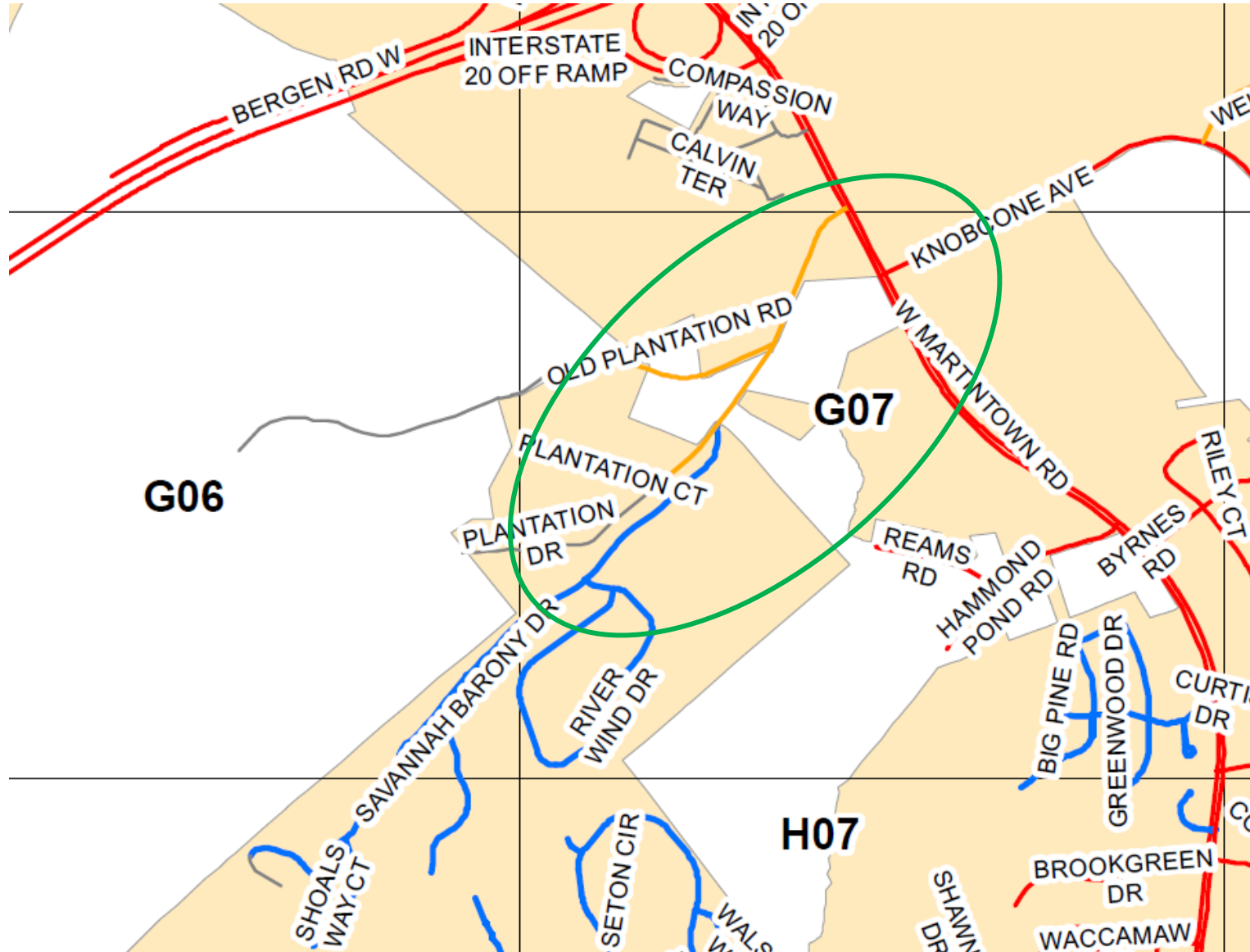


City Road & SCDOT Road example



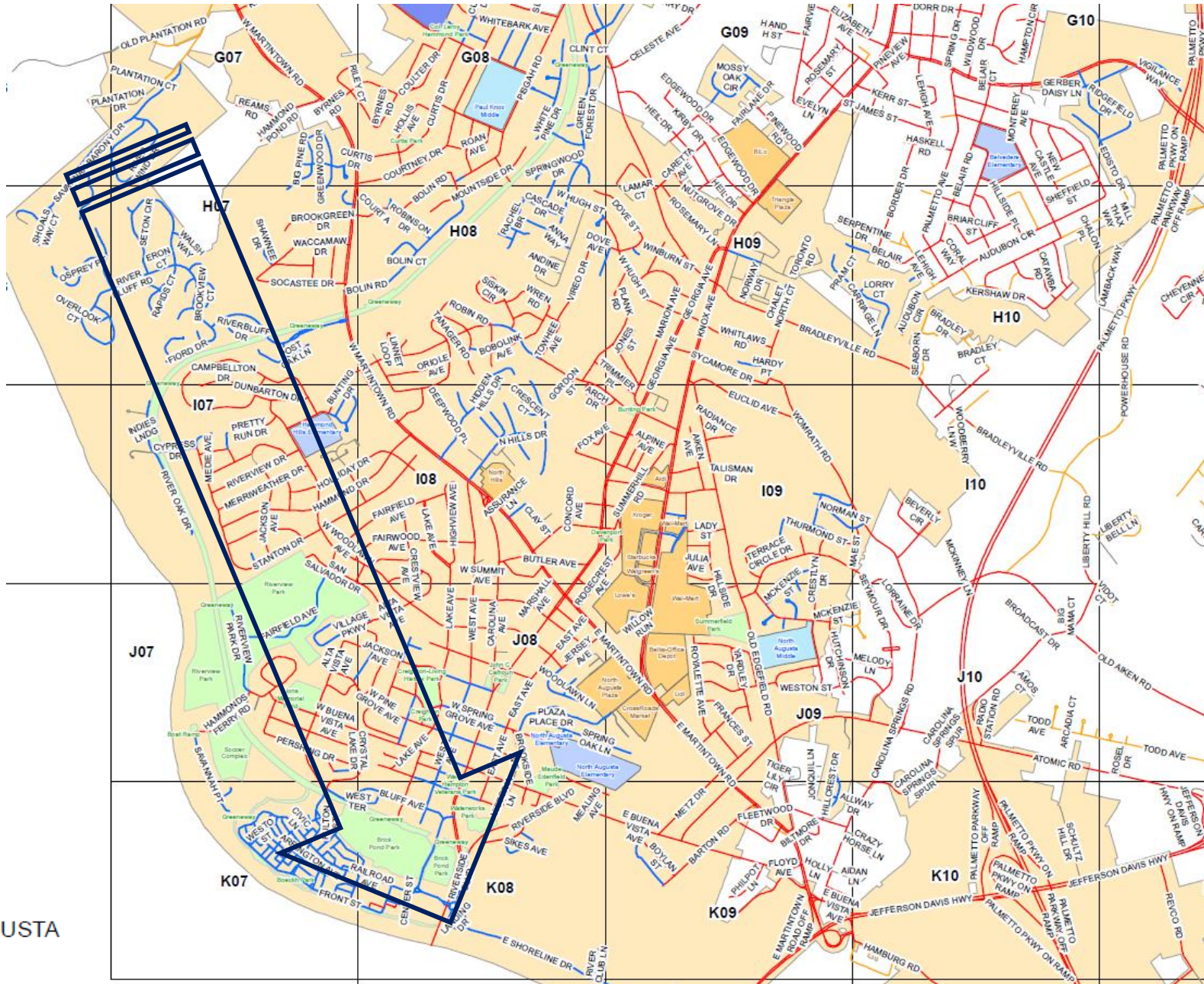


City & County Road Example





Contracted Plan for City Roads



Owner

- SCDOT
- PRIVATE
- CITY OF NORTH AUGUSTA
- AIKEN COUNTY



Contracted Plan for City Roads



ONLY VEGETATIVE DEBRIS

Debris removal guidelines
In efforts to expedite the debris removal process, please follow these rules

Placing debris near or on trees, poles or other structures makes removal difficult. This includes fire hydrants and meters.

Debris separation
Please separate debris into the six categories, shown below.

NO PICKUP

Vegetative Debris ONLY should be placed curbside

Debris should not block roadway

Do not leave doors unsealed or unsecured

~~Electronics~~
Television, computer, stereo, phone, DVD player

~~Large Appliances~~
Refrigerator, washer/dryer, air conditioner, stove, water heater, dishwasher

~~Hazardous waste~~
Oil, battery, pesticide, paint, cleaning supplies, compressed gas

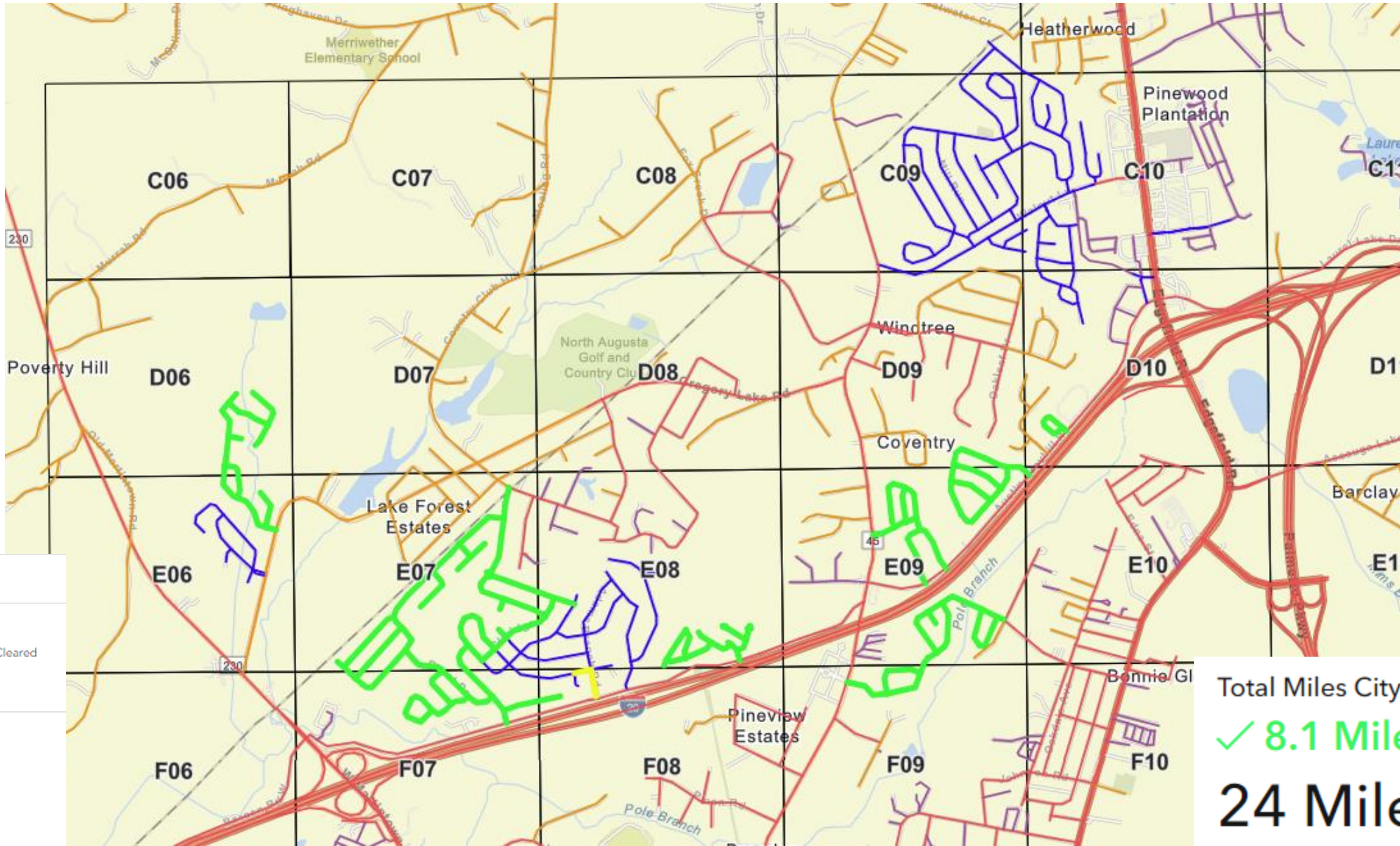
Vegetative debris
Tree branches, leaves, logs, plants

~~Construction debris~~
Building materials, drywall, lumber, carpet, furniture, plumbing

~~Household garbage~~
Bagged garbage, discarded food, paper, packaging.



City Road Status



Legend

Road Debris Status

- Yes, Road Debris Cleared
- Currently Working

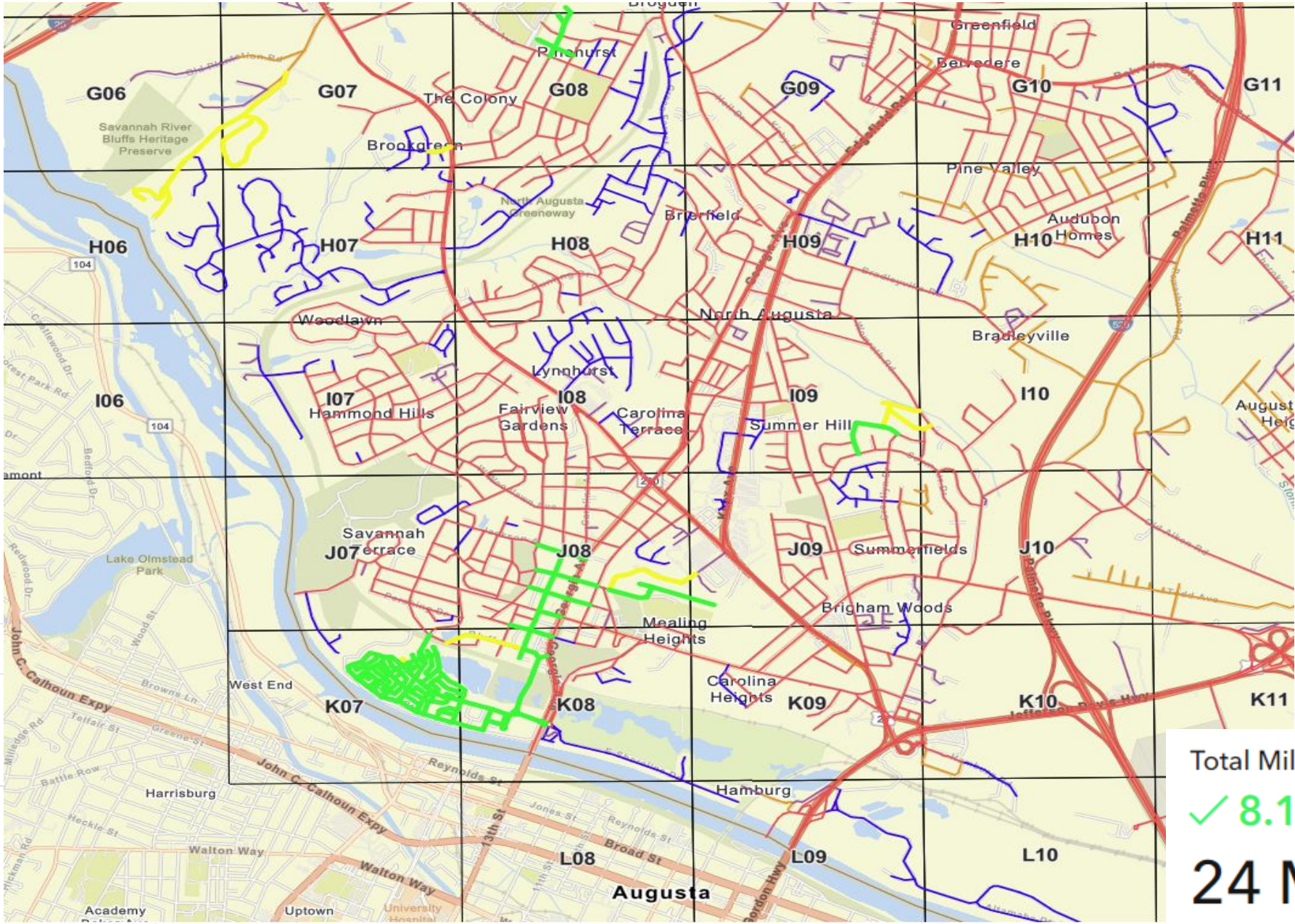
Roads Ownership

- SCDOT
- COUNTY
- N AUGUSTA
- PRIVATE

Total Miles City Owned Streets
✓ 8.1 Miles Cleared
24 Miles Total



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Legend

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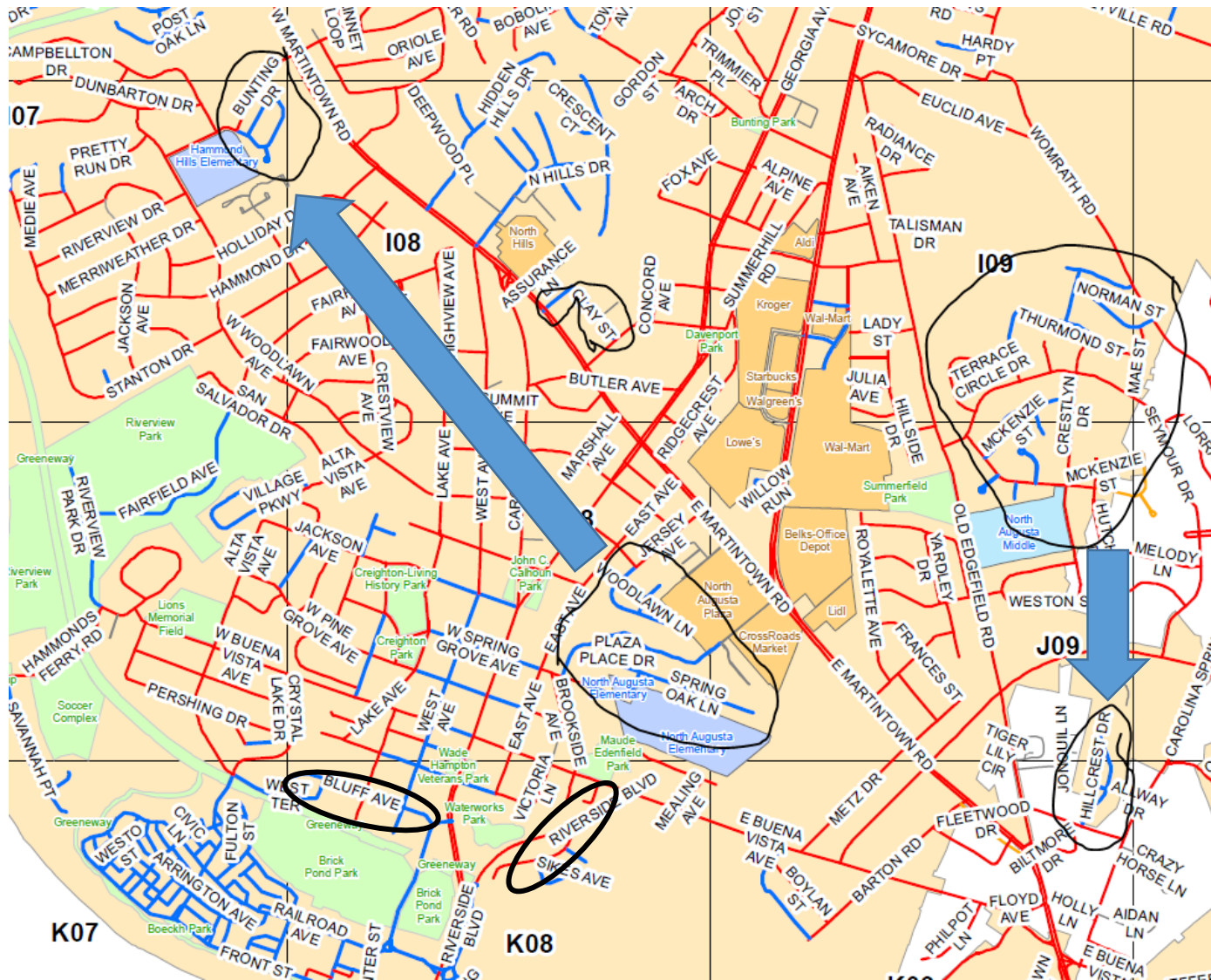
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Total Miles City Owned Streets
✓ 8.1 Miles Cleared
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City Crew Priorities (10/28 – 11/2)





DEBRIS DROP-OFF SITE



Barden C & D Landfill
411 Connector Road
Graniteville, SC 29829

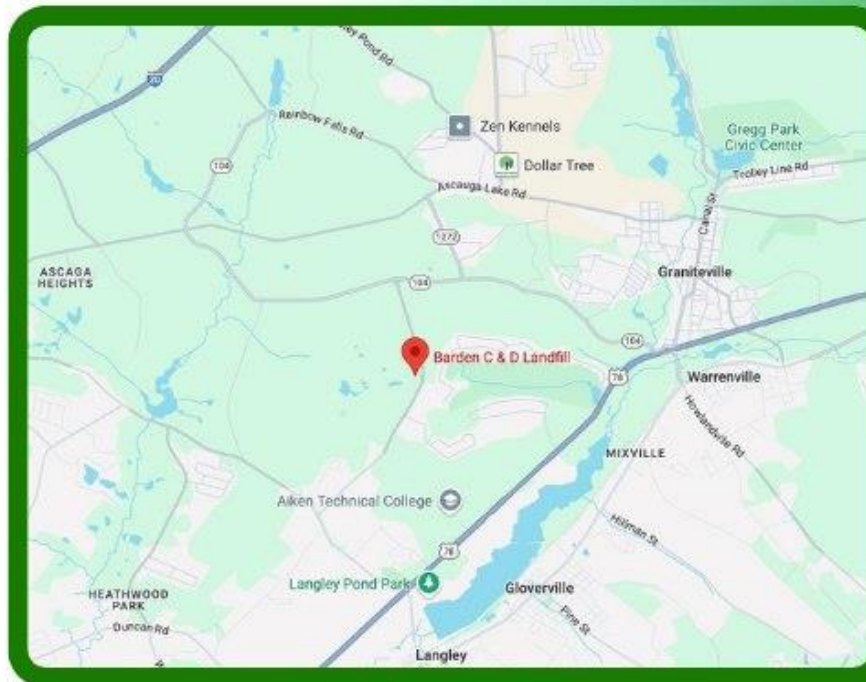


Monday - Saturday
7AM - 5PM

For more information



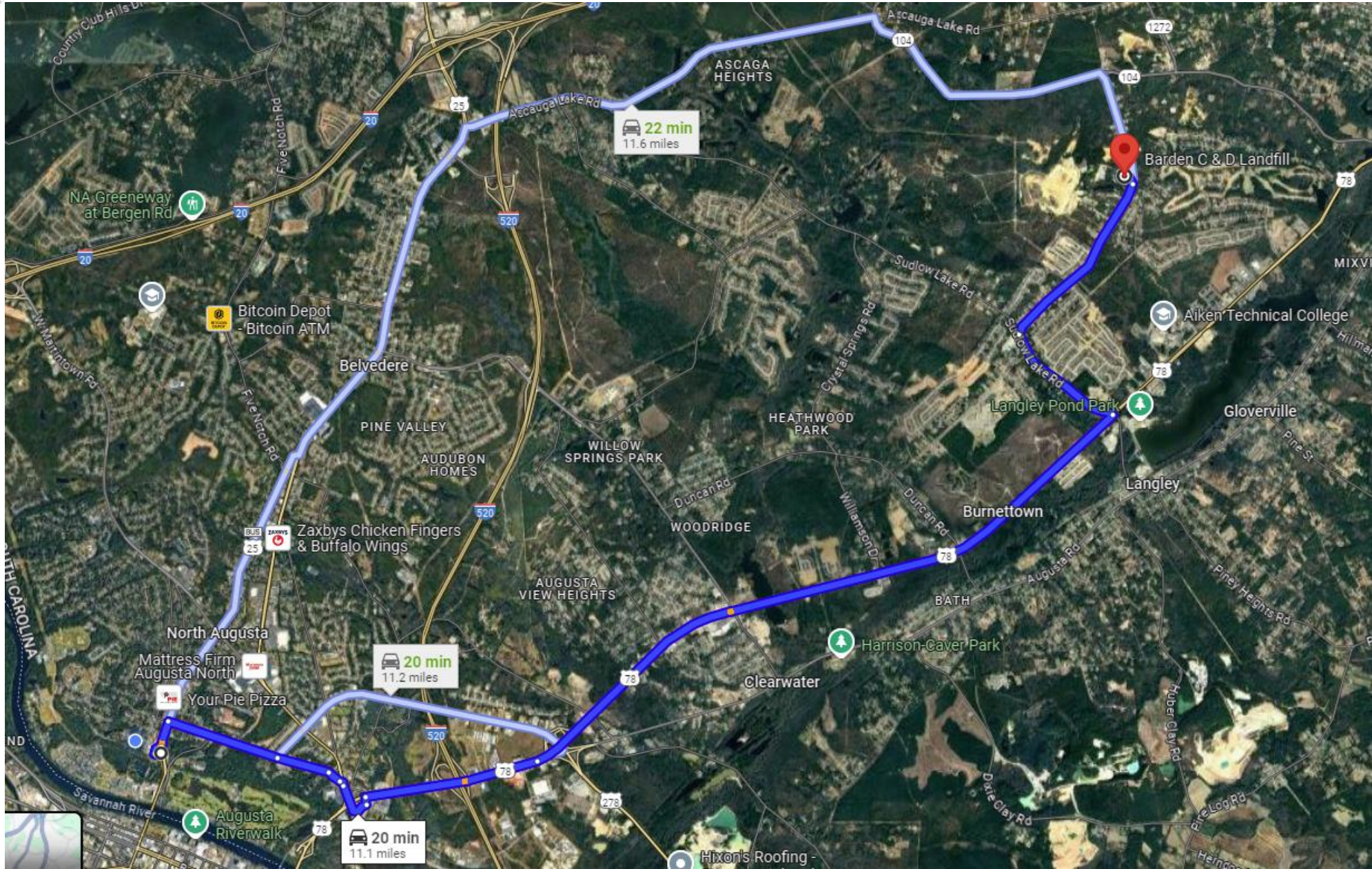
803.642.1533



The landfills are restricted to dispose of waste from within Aiken County only. Residents may only bring waste generated from their primary residence. Residents must provide proof of residency. Commercial and local businesses must purchase a permit to dispose of waste.



Resident Debris Self-Removal





Tree Liability "Act of God"



- **City Tree damages your personal property**
 - Homeowners Insurance claim
 - City will not be removing tree(s)
- **City Tree lands in your yard, but no damage**
 - City will not be removing tree(s)
- **City tree is leaning over your property**
 - Report leaning tree to City Clerk: 803-441-4202
 - City Arborist will evaluate the tree
 - City will make a determination about removal
- **Your tree falls onto City property**
 - City will remove tree from the City property only
- **City tree falls in your yard, damaging City property**
 - City will remove tree from City property and repair City property



Social Media Metrics



Page Overview

Followers: 12,515

Last 28 days

[See more insights](#)

Post reach ⓘ
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Post Engagement ⓘ
73,358

New followers ⓘ
551

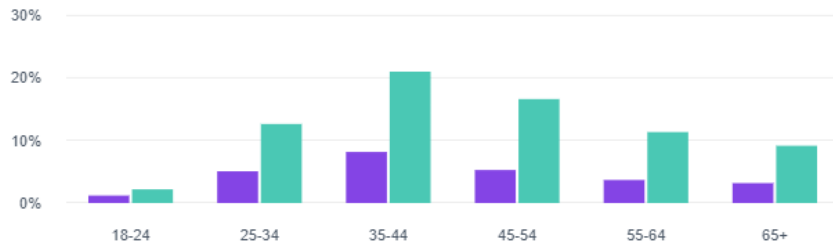
Audience

These values are based on total followers of your Page or profile.

[Create a post](#)

Age and gender

Men 26.70%
 Women 73.30%



Location

[Cities](#) [Countries](#)

North Augusta, SC	4,174
Augusta, GA	1,575
Belvedere, SC	1,082
Aiken, SC	563
Evans, GA	309

Page overview

[Create a post](#) Last 28 days

Discovery

Post reach	--
Post engagement	73,358
New Page Followers	551

Interactions

Reactions	10,642
Comments	2,011
Shares	1,469
Photo views	10,975
Link clicks	145

Other

Hide all posts	29
Unfollows	0



Operation End State:



- **Enable power restoration to 100% of our citizens**
- Road hazards fully identified and removed
- Road debris cleared, all roads to pre-Hurricane status
- Recreational Facilities & City Parks opened to the extent possible
- Plan to repair city facilities presented to Council
 - **City of North Augusta has the highest level of local government insurance claims in the SC**
- Greenway passable from end to end



Questions?