



CITY OF NORTH AUGUSTA UTILITY BILLING UPDATE

Temporary suspension of service interruption ends effective July 7, 2020

South Carolina Governor, Henry McMaster, rescinded the request that we suspend disconnection of essential services for nonpayment during the current State of Emergency. Please be advised that billing procedures, including due dates and applicable late penalties, still apply. The City encourages our customers to continue to make timely payments and pay their delinquent balance in full by 5pm on July 6, 2020 to avoid incurring additional fees and being subject to disconnection.

If you have an extenuating circumstance and are unable to make payment on your account, you may be eligible for a payment agreement. Eligibility is determined based upon a customer's current payment history for their City account. Contact Customer Service to determine if you are eligible.



Utility Payment Options

USPS to:
PO Box 6400
North Augusta, SC 29861

Municipal Building
Drop Box at:
100 Georgia Avenue
North Augusta, SC 29841

City Website
www.northaugusta.net
(option to choose payment
amount now available)

Online bill pay with
customer's financial
institution

CONTACT US

Customer Service
803.441.4219
803.441.4216
803.441.4341

Utility Billing
803.441.4212