



CITY OF NORTH AUGUSTA UTILITY BILLING UPDATE

Temporary suspension of service interruption procedures effective 3/14/20

South Carolina Governor, Henry McMaster, directed that we suspend disconnection of essential services for nonpayment during the current State of Emergency. Please be advised that billing procedures, including due dates and applicable late penalties, still apply. The City encourages our customers to continue to make timely utility payments to avoid incurring additional fees and being subject to disconnection when the State of Emergency is lifted by the Governor.

If you have an extenuating circumstance and are unable to make payment on your account, you may be eligible for a payment agreement. Eligibility is determined based upon a customer's current payment history for their City account. Contact Customer Service to determine if you are eligible.



Utility Payment Options

**USPS to:
PO Box 6400
North Augusta, SC 29861**

**Municipal Building
Drop Box at:
100 Georgia Avenue
North Augusta, SC 29841**

**City Website
www.northaugusta.net
(option to choose payment
amount now available)**

**Online bill pay with
customer's financial
institution**

CONTACT US

Customer Service
803.441.4219
803.441.4216
803.441.4341

Utility Billing
803.441.4212